

WOLVERHAMPTON WANDERERS FC TICKET OFFICE

DIRECT DEBIT TERMS AND CONDITIONS 2025-26



In these direct debit terms and conditions, references to "we/us/the Club" shall refer to Wolverhampton Wanderers Football Club.

These direct debit terms and conditions apply in addition to the Club's season ticket terms and conditions available at www.wolves.co.uk or on request from the Club.

1. Please note that we can decline to start the monthly instalment payment plan (Plan) if your credit status is unsatisfactory, or if you have previously defaulted on direct debit payments due to the club in a previous season.
2. Either of us may terminate the Plan at any time by giving less than 7 days' written notice to the other. In the event that the Plan is terminated, you must pay any outstanding amounts due in respect of your season ticket within 7 days of the written notice to terminate by an alternative method acceptable to us, such as by BACS or credit/debit card. Without prejudice to any other rights or remedies available to the Club, failure to make any outstanding payment due on termination shall entitle the Club to :
 - terminate your season ticket
 - take any such action as it deems necessary in order to recover the sums due to the Club and to appoint a third party to recover such sums
 - take action in accordance with the season ticket terms and conditions.

Please note that this is merely a right to amend the method of payment for the season ticket and not a right to cancel the season ticket itself.

3. In the event of default after the season ticket has been issued, you will be given 14 days to pay the outstanding amount due to the Club in cleared funds. Failure to do so will result in the cancellation of your season ticket and legal action to recover the season ticket and the outstanding balance. The Club shall be entitled to charge you a reasonable amount to cover all administration and legal costs incurred by the Club in taking such action.
4. The season ticket is issued in accordance with the Ground Regulations and the Safety at Sports Grounds Act 1975 as amended. You will not receive a refund on your season ticket for any breach of the Ground Regulations, which results in your season ticket being cancelled.
5. In the event that we are unable to collect an instalment from your bank account you will be charged a sum of £5.00 for each and every failed direct debit payment. You will not be able to use your season ticket and

access will not be permitted to any matches at any time when an account is in arrears.

6. Your season ticket is sold subject to the Club's season ticket terms and conditions available on this page or on request from the Club. Season ticket purchases made via the Plan are automatically renewed each season, using the same customer and seat details, at the new season's Early Bird price plus VAT and other applicable taxes. Any season ticket holder who does not wish to have his/her season ticket renewed, should inform the Club in writing of this addressed to Ticket Office, Wolverhampton Wanderers Football Club, Molineux Stadium, Waterloo Road, Wolverhampton, West Midlands WV1 4QR [at least 14 days prior to the relevant Early Bird deadline, such deadline will be notified to season ticket holders by email only to the nominated address provided to the Club by each season ticket holder. As soon as practicable following receipt of this request, the Club will then cancel the season ticket and any direct debit instructions associated with it.
8. The Club reserves the right not to renew any season ticket due to operational reasons, including but not limited to, changes in pricing and stadium/stand layout or use. The Club will use reasonable endeavours to inform season ticket holders in advance of these changes and the alternative available options.