## WOLVERHAMPTON WANDERERS FC TICKET OFFICE

## LOYALTY POINT INFORMATION



Fans are awarded 10 Loyalty Points for every first team match they attend, as they accumulate this gives them access to priority to buy match tickets before other fans who haven't attended as many matches.

Season ticket holders are automatically awarded 1,000 points meaning that they will always have priority access to tickets over non season ticket holders. Season ticket holders will also earn an additional 10 Loyalty Points for every away league or cup first-team match they attend. Season ticket holders do not earn loyalty points when purchasing additional tickets for home fixtures.

Members are automatically awarded 100 points and will be able to collect 10 Loyalty Points for every home and away first team match they attend. This will offer members priority access to tickets over non-members. Any season ticket holders purchasing a membership will not be credited with a further 100 loyalty points.

Points are only earned on tickets purchased directly through Wolves

## You can view your loyalty points total by logging in to your account, your points balance will then be displayed in the top left hand corner of the page.

Please note if you have not earned enough Loyalty Points for a ticket priority window you will not be able to buy tickets at that time. Details of ticket priority windows are published for each game on the ticketing website.

Please note that Loyalty Points only apply to the season in which they were earned and will not be carried over to future seasons (in exceptional circumstances it may be necessary to refer to points totals from a previous season) Points are only earned on tickets purchased directly through Wolves.

Loyalty points are not earned on hospitality packages,

We aim to add loyalty points within 24 hours of each fixture taking places, however on occasions it may be necessary to freeze loyalty points if sales for another fixture with high demand are underway. Information of any freeze will be detailed on the sales information for each specific fixture. In these situations, loyalty points will be added ahead of the next fixture going on sale.

We reserve the right to remove any loyalty points accrued for tickets that are identified as being unused

We reserve the right to make any changes to our ticketing and loyalty policy when necessary and will give the earliest possible notice and reason for these changes.