

**Wolverhampton Wanderers FC 2025/26  
Membership Terms & Conditions**

By purchasing My Wolves, Dribblers, Young Wolves or #WolfPack you are deemed to have accepted and agree to be bound by these Terms and Conditions of use.

**Overall Terms & Conditions**

1. My Wolves membership is valid for persons aged 17 or over. Dribblers is valid for 0 to 2-year-olds, Young Wolves is valid for 3 to 11-year-olds and #WolfPack is valid for 12 to 16-year-olds. All memberships are available for supporters inside and outside the UK.
2. Subject to condition 1, Season Ticket holders shall be automatically enrolled to My Wolves, Dribblers, Young Wolves, or #WolfPack membership schemes and their membership shall automatically be activated with exclusion of the relevant exclusive gift.
3. Enrolment to My Wolves, Young Wolves, #WolfPack for all other supporters is subject to a £45.00 or £25.00 annual membership fee plus Postage and Packaging. Enrolment to Dribblers\* is subject to a £20.00 annual membership fee plus Postage and Packaging.
4. My Wolves, Young Wolves, #WolfPack, Dribblers may be subject to customs charges (VAT, handling fee, etc.) should you be ordering from outside the United Kingdom. These are not prepaid by the Club and will need to be paid before receiving your gift. You will receive notice from your local postal service should this apply.
5. My Wolves, Dribblers, Young Wolves, #WolfPack membership commences once the membership fee has been paid and received by the Club in cleared funds.
6. My Wolves, Dribblers, Young Wolves, or #WolfPack membership expires on 31st May each year regardless of the date of joining.
7. Membership is non-transferable and can only be used by the named individual as shown on the account. The ticket holder shall not resell, advertise for sale, or transfer the membership to any other person for any purpose without the prior written consent of the Club.
8. Memberships are for the use of home supporters only. By applying for a My Wolves, #WolfPack, Young Wolves or Dribblers membership, you warrant and represent that you are a home supporter and, in particular (but without limitation to the foregoing), that you are not a supporter of the opposing team at any such match.
9. If a member changes their postal address or email address registered with their membership, they must notify the Club's Fan Services team in writing of the change or email the Club at [fanservices@wolves.co.uk](mailto:fanservices@wolves.co.uk) as soon as reasonably practicable.
10. Supporters from Northern Ireland will be subject to international postage rates.
11. The Club shall not have any liability to any Purchaser or Member for any non-delivery or late delivery of any ticket, documents, or other materials dispatched by the Club to the Purchaser and/or Member resulting from the actions, omissions, malfunctions, or interruptions of any postal services or incomplete or inaccurate personal details or Addresses provided to the Club. Should any such items purchased not arrive in the post within 28 days of purchasing, the Purchaser should contact the Club immediately. One duplicate pack may be requested for non-receipt only. After this no further packs will be sent.

12. If a membership is cancelled, subject to their statutory rights, their membership fee will not be refunded. All unused credit on the card will be invalidated from 2 weeks after the date of cancellation.
13. The Club reserves the right to run membership joining incentive schemes from time to time without liability to existing members.
14. The Club reserves the right to change or amend these Terms and Conditions at any time on giving the members 30 days' prior written notice using the contact details supplied by each member.
15. Members can be added to the season ticket waiting list at any point during the season with an active membership. To remain on the Season Ticket waiting list you must hold an active membership for the current season. Failure to renew your membership results in your removal from the season ticket waiting list.
16. Should a member become eligible for a Season Ticket, they will receive a full refund of the current season's membership fee. If they choose not to take the Season Ticket, they will remain on the waiting list should they have an active membership for the current season.
17. Upon becoming a My Wolves, Dribblers, Young Wolves, #WolfPack member, supporters will qualify for home and away match ticket purchase opportunities ahead of non-members in line with the Club's loyalty scheme. This priority period will occur in advance of tickets going on 'general sale' to the public and during this period, the club reserves the right to offer such tickets for sale to such Members subscribed to the priority scheme using payment options determined by the Club. There are a limited number of Priority tickets available for purchase via this method. Tickets will be sold on a "first come first served basis".
18. Supporters can redeem their accrued Wolves cash from the 2024/25 season on their 2025/26 membership. Wolves cash will expire on 1<sup>st</sup> August 2025 from which point you will no longer be able to redeem your Wolves cash balance against your membership.
19. Season Ticket Holders receiving My Wolves, Dribblers, Young Wolves, #WolfPack membership benefits in conjunction with their season ticket purchase are not eligible to earn Wolves Cash on any match ticket purchases.
20. The Club has the right to renew your Membership automatically at the end of each season for the following season unless you cancel the renewal of your Membership in accordance with these terms and conditions.
21. The price charged for the renewal of your Membership each season will be the price of the relevant Membership at the time of each renewal, which might be different to the price you paid for your Membership for the previous season. The Club reserves the right to restructure, change and/or withdraw any level and/or type and/or priority of Membership and/or the associated benefits from season to season. Purchase of a particular Membership for one season does not guarantee that such Membership, any other Membership and/or the associated benefits will be available in the following season.
22. You have the right to cancel the renewal of your Membership within 14 days of payment being taken by the Club for each subsequent renewal of your Membership, provided that you have not used your Membership to purchase any tickets or any other goods or service within that 14-day period.

23. Members receive a 10% retail discount in the megastore and online. This discount will be valid from 1<sup>st</sup> August 2025.

24. Members receive a 10% discount on museum entry. This discount will be valid from 1<sup>st</sup> July 2025. To use your discount, you must pre-book online.

25. Members receive a 10% discount on stadium tours. This discount will be valid from 1<sup>st</sup> July 2025. To use your discount, you must pre-book online.

26. Members receive a 10% discount on private room bookings at Molineux. This discount will be valid from 1<sup>st</sup> July 2025.

27. Members receive a 10% discount on official away travel. This discount will be valid from 1<sup>st</sup> July 2025.

28. Your 2024/25 season's Wolves cash will expire on 31st July 2025 with your new membership discounts including (retail, museum, stadium tours, official away travel and private room bookings at Molineux) valid from 1st July 2025. Please note you will not be able to use the discount in conjunction with Wolves cash. You will only be able to use one of either your Wolves cash balance or discount per transaction.