

EVERTON FOOTBALL CLUB

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# 2019/20

# Goodison Park

# Matchday Guide



**SportPesa**

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## WELCOME TO EVERTON FOOTBALL CLUB

We hope you find our Goodison Park matchday information helpful. It has been designed to help you get the most out of your visit to the Stadium. Everton Football Club would like to thank you for your visit to Goodison Park and hope you enjoy your day with us. In addition to this information, please visit our full Accessibility Guide: [www.evertonfc.com/content/fans/disabled-supporters](http://www.evertonfc.com/content/fans/disabled-supporters)



Rachel Meikle  
Supporter Liaison Officer  
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Stadium Address:

**Goodison Park**  
**Walton**  
**Liverpool**  
**Merseyside**  
**L4 4EL**

If you require any further assistance please contact/visit:

**Customer Services email: [servicedesk@evertonfc.com](mailto:servicedesk@evertonfc.com)**  
**Fan Services Twitter: @efc\_fanservices**  
**Fan Centre Contact Number: 0151 556 1878**  
**Official Website: [www.evertonfc.com](http://www.evertonfc.com)**



## GETTING TO GOODISON PARK

We've put together a range of recommended routes to Goodison Park.

## GETTING TO GOODISON PARK



### FROM AIRPORT

There are bus stops and a taxi rank located outside the airport's main entrance. Services operate to Liverpool South Parkway Bus/Rail Interchange. From here, you can then take a Northern Line train to Kirkdale Station which is approximately one mile from Goodison Park (taxi costs may vary). Alternatively, you can take a bus, taxi or train service into Liverpool City Centre if you are staying in the city.

For more travel information please visit: [www.liverpoolairport.com/transport/bus](http://www.liverpoolairport.com/transport/bus)



### BY BUS

Buses are fast, frequent and convenient with express services that will get you to and from Goodison Park and Liverpool City Centre in around 15 minutes. When travelling to the Stadium, Service 919 departs St John's Lane opposite Lime Street Station and will be ready to depart from Walton Lane straight after the final whistle. Approximate pricing: Adult singles £2.10, return tickets £4, Under-19s £2 (please ask your bus driver for further ticket pricing which may suit your visit).

As well as the dedicated express services, local routes from Liverpool City Centre include services 19 and X3, which stop outside the Park End Stand, while services 20, 21, 311 & 345 stop on County Road, a short walk from the ground. All services depart from Queen Square Bus Station.

The 68 services (Bootle - Aigburth Vale) does not operate through the city centre but serves Goodison Park. For further details please see: [www.merseytravel.gov.uk](http://www.merseytravel.gov.uk), [www.arrivabus.co.uk](http://www.arrivabus.co.uk), [www.stagecoachbus.com](http://www.stagecoachbus.com)



### BY TRAIN

Lime Street Railway Station is two miles from Goodison Park. A taxi rank is located at Lime Street Station (fares usually cost between £7-£9). Alternatively, take a bus from Queen Square station.

On matchdays, the Merseyrail Northern Line serves Kirkdale Station, which is approximately one mile from Goodison Park.

Trains to Kirkdale depart from Liverpool Central Station, which is a short walk from Liverpool Lime Street Station should your original train arrive here.

Changes can also be made from Moorfields Station to connect to the Northern Line.

Trains also run from the North, starting at Ormskirk and Kirkby (delays may occur if rail works are in place).



### BY TAXI/DROP-OFF POINTS

Please be aware due to road closures immediately surrounding Goodison Park on matchdays, local taxi firms may need to drop you off within a short walk to the stadium.

**FOR UPDATED TRAFFIC NEWS PLEASE VISIT**

**[WWW.MERSEYTRAVEL.GOV.UK](http://WWW.MERSEYTRAVEL.GOV.UK)**

**[@MERSEYTRAVEL](https://twitter.com/MERSEYTRAVEL)**

## GETTING TO GOODISON PARK

### ROAD CLOSURES

Please be aware Goodison Park is in a heavily residential area, road closures will be in place before and after kick-off which may affect drop-offs and pick-ups.

The road closures will begin again shortly before the final whistle and remain in place for 15-20 minutes dependent on crowd density.



### BY CAR

The Club postcode is L4 4EL. This postcode will not lead you to available parking but while following a sat-nav will direct you to the Stadium.

#### From the North & The South

From the M6, exit at junction 26 onto M58 continuing until you reach Switch Island. Follow directions for A59 (Ormskirk Road) and Aintree Racecourse. While continuing along A59 passing Aintree, from here take the second exit onto County Road. Passing a pub called the Black Horse on your left. Three quarters of a mile along County Road, turn left at the junction off the Royal Oak pub leading onto Spellow Lane. You will have arrived at Goodison Park.

#### Alternative Route from The North & South

Take the M6, exiting at junction 21A onto M62 Liverpool. Follow to the end of motorway and turn right onto Queens Drive (A5058). Continue along Queens Drive for approximately four miles to junction of A580 (East Lancashire Road). Turn left into Walton Lane, reaching traffic lights at the junction of Priory Road. From here you will see Goodison Park is on the right.

#### From the East

Take the M62, exiting at junction 6 onto the M57. At the end of the motorway then left onto the A59 Ormskirk Road. Then follow the same route for north.

#### From the West

Take the M53, continuing to Wallasey and follow Liverpool via the Kingsway Mersey Tunnel (toll charges apply). Turn left at the end of the tunnel on to Scotland Road, taking the right fork to the A59 Kirkdale Road. From here, follow onto Everton Valley, taking the right fork A580 Walton Lane. Goodison Park will appear in front of you.



## ARRIVAL AT THE STADIUM

### PARKING (MATCHDAYS\*)

Car parking is available at Stanley Park car park, approximately 1/2 mile from Goodison Park at the junction of Priory Road and Utting Avenue. Car parking prices are displayed upon entry.

### COACH PARKING

All supporter coaches are parked on Priory Road, approximately 1/4 mile from the away section turnstiles.

### RESIDENTS' PARKING

There is a resident parking scheme in place in the surrounding streets of Goodison Park which is strictly enforced. Parking in surrounding streets may lead to you being fined and your vehicle may be clamped or removed.

### MATCHDAY STAFF

If you have any questions or need any help on a matchday please ask our helpful and friendly Fan Support Team and Matchday Stewards who are easily identifiable in and around the stadium on a matchday.

Our Fan Support Team wear light blue jackets and our Stewards wear yellow high visible jackets.

We have also introduced a new team of Accessibility Stewards who will be more than happy to help should you require any assistance. They wear yellow and navy high visible jackets.



## MATCHDAY TICKETING

### AWAY FANS

All ticketing for away supporters must be purchased through your own club. Your club will have requested an allocation of tickets to sell and all seating details will be shown on your ticket.

Any duplicate ticket requests must be sent to Everton Football Club by the visiting club's ticket office. If you misplace your ticket you must contact your own Club who will authorise Everton Football Club to assist.

Duplicate tickets will not be issued without authorisation from a representative of your club.

Any supporter attempting to use a matchday ticket that had been cancelled and /or had already been used by another supporter will not be allowed to enter the Stadium.

The away supporter section is located on Bullens Road and can be accessed through turnstiles 53-60.

### TURNSTILES

Turnstiles will open 90 minutes before kick-off, please be advised to arrive as early as possible to avoid delays as trained stewards will undertake searches at all turnstiles.

Also, you will see a presence of sniffer dogs at turnstiles to detect any possible drugs or pyrotechnics entering the stadium.

### SEATING/CONCOURSE

Please be advised due to a number of instances with items being thrown between home and away supporters, Everton Football Club has introduced a netting system to act as a prevention, with the purpose of maintaining the safety for both sets of fans.

## ENTERTAINMENT AND ACTIVITIES

### FAN ZONE

The Fan Zone opens two hours before kick-off, offering various activities to enhance your matchday experience.

Supporters can purchase food and refreshments (alcoholic and non-alcoholic) within our Fan Zone as we offer a host of catering vans on site. There will be music, giveaways, special guests and live performances, making the Fan Zone the perfect place to be for the build-up to kick-off.

An announcement will be made during the game as to whether the Fan Zone will be re-opened after the full-time whistle.

#### Location

Sir Philip Carter Park Stand car park entrance close to the Dixie Dean statue.



### MATCHDAY HUB

Our Free School is transformed into a welcoming matchday Hub for Everton home fixtures. The Hub offers refreshments and accessible facilities under one roof.

The Hub also boasts a variety of activities for young children and families. The Hub is open to both our home and away supporters and provides a welcoming, friendly atmosphere.

#### Location

Spellow Lane, 300-yard walk to the Stadium.



## ENTERTAINMENT AND ACTIVITIES

### THE PEOPLE'S HUB CAFÉ

This facility supplies a quiet family space with a pleasant indoor and outdoor seating area. Refreshments can be purchased at the café counter. This facility is perfect as a pre-match meeting point or to grab a warm drink and snack before heading into the Stadium.

#### Located

On Spellow Lane, five minute walk from the Stadium.

### THE BLUE BASE

Is a fully accessible social facility open to all fans after the final whistle. Offering a low counter bar for refreshments, big screens and seating areas, this facility is a perfect post-match meeting point.

#### Located

Salop Street, behind the McDonald's on County Road.

### STADIUM REFRESHMENTS

Food and Refreshments in the Stadium: Food - including vegetarian options - and refreshments will be available to purchase at all our stand concourses. Alcoholic drinks purchased outside the Stadium are prohibited in the stadium. The Stadium operates a strict challenge 25 alcohol policy, ID will be required if you look under the age of 25. Fans are permitted to bring their own food.

### ST LUKE'S CHURCH

Everton Football Club's Heritage Society is located upstairs at St Luke's Church on Goodison Road, with displays covering the history of the Blues. Historic matches with the opposition will also feature in the displays, ensuring it also provides an interesting visit for both home and away fans.

There will be stalls selling programmes from games gone by, as well as memorabilia and merchandise. Throughout the season, there are also events such as book signings, as well as appearances by former players.

#### Located

Church of St Luke Evangelist, Goodison Road.



## STADIUM SAFETY AND SECURITY

When attending Goodison Park please be aware that security measures are in place to protect and reassure all supporters.

- All bags will be searched; only bags small enough to fit under the seat without causing obstruction are allowed in the Stadium, we do not have a left luggage facility. Please plan ahead if you are travelling long distances or staying in the city.
- Luggage facilities are available at Liverpool Lime Street Station; however, this is on a first-come, first-served basis.
- Sniffer dogs will also be present to detect any possible drugs or pyrotechnics in or around the Stadium.
- Supporters are subject to search-on-entry, please arrive in good time to facilitate this process.

We urge the public to remain alert but not alarmed - the police service and our partners are doing everything we can to help protect the security of our communities, public institutions, critical national infrastructure, and businesses and places of interest. Our security measures and activities are under constant review to reflect where the threats exist and the level of threat we are facing. The latest guidance on recognising the terrorist threat and remaining vigilant can be accessed via: [www.nactso.gov.uk](http://www.nactso.gov.uk). Be vigilant. If you suspect it, report it. Nobody is better placed to detect something that is out of place in their communities than the people living in them. We would encourage you, if you do see any suspicious activity, to call the Anti-Terrorist Hotline on 0800 789 321, or in an emergency the public should always call 999. For further information about reporting suspicious behaviour visit <https://act.campaign.gov.uk/>



## COMMUNITIES DEFEAT TERRORISM

If you see or hear something  
that could be terrorist related,  
ACT on your instincts and report  
it to the police, in confidence,  
at [gov.uk/ACT](http://gov.uk/ACT).

Your actions could save lives.



## STADIUM SAFETY AND SECURITY

### MOBILE DEVICES

Mobile telephones and other mobile devices i.e. iPads and laptops are permitted in the ground provided that:

- (i) They are used for personal and private use only, and;
- (ii) No material that is captured by a mobile telephone or other mobile device may be published or otherwise made available to any third parties including, without limitation, via social networking sites.

### NO RE-ADMITTANCE

Everton operates a strict no re-admission policy. No supporters will be allowed to leave and re-enter the stadium during the match.

Please note that there are no storage facilities at Goodison Park for large bags, luggage or pushchairs. Small bags that can fit under seats and not cause a trip hazard are accepted.

For our full ground regulations visit: [www.evertonfc.com/content/tickets/more-information/ground-regulations](http://www.evertonfc.com/content/tickets/more-information/ground-regulations).

### CODE OF CONDUCT

We ask that all supporters remain seated throughout the match and do not block the aisles. Any supporter who attempts to disrupt play, at any time, will be ejected from the Stadium and may be arrested.

This also applies to any supporters identified to be throwing items onto the field of play or into the home supporter areas.

Supporters may be searched prior to entering the stadium. In accordance with our Ground Regulations the following are offences under the Football (Offences) Act 1991, as amended by the Football (Offences and Disorder) Act 1999:

- The throwing of any object within the ground without lawful authority or excuse.
- The chanting of anything of an indecent or racist nature.
- The use of threatening behaviour, foul or abusive language.
- The entry onto the playing area or any adjacent area which spectators are not generally admitted without lawful authority or excuse.
- Any supporter not adhering to the above will be refused entry to the stadium or ejected from their seat and may be arrested.

## STADIUM SAFETY AND SECURITY

### SMOKING

Goodison Park is a smoke-free Stadium. Smoking (including electronic cigarettes) is strictly prohibited in ALL areas of the Stadium. Anyone found in breach of this rule will be ejected.

### BEER THROWING AND THROWING OF ITEMS

Group "bouncing" and throwing of items, including beer and items being thrown into the air are all prohibited.

Although it has only involved a small minority of fans, it has resulted in both the Club and the Police receiving complaints from supporters who have become soaked in beer or have been hit by items thrown. This is anti-social behaviour and people should not have to put up with this. Therefore, the Club, Merseyside Police and supporters' groups have discussed how this should be addressed.

Firstly, both the Club and the Police want to make it clear that we want ALL our supporters to enjoy their day and we understand that this may include singing and an element of "bouncing" as a group.

However, a decision has been made that should home or away fans participate in the throwing of alcohol or any other items in any area of the Stadium, they will be dealt with by Matchday Stewards with the full support of Merseyside Police Officers. This could culminate with an ejection from the ground or potentially an arrest, dependent on the specific circumstances.

This season, you will see more stewards and Police Officers on concourses, who will provide early advice should a situation look like it is getting out of control.

Please continue to enjoy the match but we ask that you also consider other supporters and how they will be affected by your behaviour and we ask for your support in this.

### PYROTECHNICS

Everton Football Club does not condone the use of pyrotechnics under any circumstances. Any fan found using them will be subject to action by the Club and Police. Being convicted of using a pyrotechnic could result in a jail sentence. As a Club, we will also impose an indefinite ban on anyone caught using pyrotechnics.

As well as the risk of a ban or conviction, the devices have serious effect on others, particularly those with breathing difficulties and those who cannot easily get away from the smoke.

## DEPARTING THE STADIUM

On rare occasions after the final whistle, there may be a request for visiting supporters to remain in the stadium for a short time whilst the immediate areas are cleared. You will be informed of this during the match via the PA announcements and stewards.

As Goodison Park is situated in a residential area we ask you to respect our neighbours and their homes. Please dispose of your rubbish in the bins provided, use the toilets provided in the Stadium and be mindful of minimising noise and disruption.

All matchday facilities such as Fan Zone and the Matchday Hub will be closed after the final whistle.

### TAXIS

Following the reopening of surrounding roads, taxis will be available on Goodison Road. Dependent on the distribution of fans leaving the Stadium, there may be delays.

## MAKE THE MOST OF YOUR STADIUM EXPERIENCE AT GOODISON PARK

### TOURS

Everton offers the chance to experience a behind-the-scenes Stadium tour of Goodison Park. Our wonderful home is more than 125 years old and a warm welcome awaits all our visitors.

Indeed, we promise to do all that we can to cater for the needs of any group or individual (should you or a member of your group have any special requirements, please inform the Club before arrival at time of booking).

Please note, tours do not operate on a matchday, on an afternoon before a first-team home fixture, or in close of season due to maintenance works around the Stadium.

Please see our latest tour info: [www.evertonfc.com/content/tickets/stadium-tour-experience](http://www.evertonfc.com/content/tickets/stadium-tour-experience).

## OFFICIAL MERCHANDISE/CLUB SHOP

### EVERTON ONE (MEGASTORE)

Situated across the main road from the Stadium. (approx. 2-minute walk)

#### Opening times

Monday-Saturday 9am-6pm/Sunday 10am-4pm.

Everton One will be open on all matchdays along with our pop-up Toffee Shop, situated at the corner of Bullens Road and Gwladys Street.

### EVERTON TWO

Situated in Liverpool One (City Centre), on the upper level.

#### Opening times

Monday to Friday 9:30am-7pm/ Saturday 9am-7pm/ Sunday 11am-5pm.



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# EVERTON FOOTBALL CLUB COMPANY LIMITED

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Everton Football Club, Goodison Park, Goodison Road, Liverpool L4 4EL  
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**SportPesa**