



LIVERPOOL FOOTBALL CLUB

Visiting Supporters' Guide

2018/2019



WELCOME

Please find below some information that may assist your fans when visiting Anfield...

GETTING TO ANFIELD

Although some of your fans may have visited Anfield before, we would suggest that fans familiarise themselves with the information below ahead of their journey as there are quite a few changes to the ground this season. Our [Visiting Anfield guide](#) includes info on Fan Areas, Access points and things to do when in Liverpool. Please share this guide with your supporters in advance of their visit

We would be very grateful if you could advise all attending fans to arrive early at the Stadium to ensure they are able to enter in time for kick off.

Please note - The drop off and pick up location for coaches is **Arkle's lane**.



ACCESSIBLE FEATURES



For any visiting fans that require information regarding our accessible facilities, please don't hesitate to contact our Disability Liaison Officer, Simon Thornton, who can be reached on 07885807121. We also have an [Access guide](#) that provides full information for disabled supporters which may help them plan their visit to the ground.



MATCH DAY AT ANFIELD

Food and Drink inside the stadium:

Our kiosks offer a range of hot and cold refreshments. For those supporters who enter the ground within the first 30 minutes of turnstiles opening, we offer a 'Buy a pie and get a soft / hot drink free' meal deal. To manage the expectations of those fans who only want a pint, a separate beer kiosk is available and will save them time from queuing at the main kiosk.

Fan Areas:

Four hours before kick-off we open our Fan Areas which welcome both home and away supporters. There are activities and competitions for all fans to take part in regardless of their age. We have toilet facilities in the zones which include Accessible and baby changing facilities. Food and drink is also available in the Fan Zones including street food style offerings. Our Fan Zones are located on Anfield Rd and Paisley SQ (Main Stand)

Fan Support:

We have a team of dedicated Fan Support Team who are on hand around the exterior of the stadium and the roads surrounding the ground, to assist fans with any enquiry they may have. The location areas where the team members are based are visible and are easy to identify by their yellow high visibility jackets and information flags. We also have Fan Support team members positioned in the following locations: City Centre - Lime Street Train Station & City Centre –Queens Square Bus station

Social Media:

Our Official Twitter feed (@LFC) we will be tweeting and messaging match day build up information, travel advice and updates. For up to date travel information on the day of the game, follow the Match day Merseyside Police twitter account @MerPolLFC and www.nationalrail.co.uk before setting off.

MATCH DAY AT ANFIELD

Turnstiles:

We would be very grateful if you could advise all attending fans to arrive early at the Stadium for entry to ensure they are able to enter in time for kick off. Turnstiles will open approximately two hours before KO and we encourage all supporters to arrive as early as possible to clear security as kick off will not be delayed. Our stewards will be conducting thorough ticket checks and searches before fans access the turnstiles. Once inside the ground before reaching the seated areas, the stewards will be on hand to direct fans to the seat marked on their tickets – fans will not be permitted to migrate to other areas. We will not be able to upgrade any concessionary tickets from junior/senior to adult tickets on the day of the game, we would be grateful if you could also advise your supporters of this to avoid any disappointment or unnecessary journeys on the day. We do not have any luggage facilities at the ground and due to security issues would encourage supporters to travel without bags /luggage

If there is anything else you require ahead of the game, please do get in touch.



THANK YOU

Enjoy your visit!

