# VISITING VICARAGE ROAD

# VISITING SUPPORTERS GUIDE 2018/19



# WELCOME TO VICARAGE ROAD THE HOME OF WATFORD FOOTBALL CLUB

Thank you for choosing to come and watch your team at Watford FC. We are keen that your visit to Vicarage Road will be as enjoyable as possible, so we have put together this guide to give you all the information we think you might need.

You'll find details on transport and parking, as well as a Vicarage Road Stadium plan, and information on where you can get your hands on the matchday programme.

Please browse the information in this guide, and we hope you enjoy your visit to Vicarage Road.









# BY TRAIN AND TUBE

The nearest station is Watford High Street, a 10minute walk away from the ground. Watford Junction train station is about a 20minute walk. Watford also has its own London Underground tube station, which is on the Metropolitan Line and is situated just under one mile from Vicarage Road.

# PARKING

There is no parking available for fans at the ground and street parking is restricted for local residents with matchday permits. Watford General Hospital ensure that their security and parking staff monitor the entrances to the hospital carparks to prevent supporters from parking on-site. Watford town centre has several car parks, the easiest of which for access to Vicarage Road is Church Car Park (WD18 0JD) on the inside of the ring-road, opposite the turn-off into Vicarage Road. All town centre car parks are within a 10-minute walk of Vicarage Road. There is also additional car parking in the Town Centre at Royalty House (WD18 0BW). Other possibilities are Watford Grammar School for Girls (WD18 0AE), and Fishers Industrial Estate off Wiggenhall Road (WD18 OFN).

# BY CAR

Directions to the Church Car Park

From the North or East, join the M25 and exit at Junction 20. ake the first exit onto the A41 to Watford. At the next roundabout, take the second exit onto A411 (Hempstead Road). Continue along Hempstead Road until you reach the town centre. At the large roundabout take the second exit feeding into the inner ring road, which is a oneway system. Stay in the righthand lane and follow the Ring Road until you see the entrance to the Church car park on your right hand side.

From the South or West, join the M25 and exit at Junction 19. t the end of the link road, take the third exit onto A411 (Hempstead Road) Once on Hempstead Road, follow the directions detailed above.

From Central London, join the M1 and exit at Junction 5. ake the second exit onto the A4008. Cross the first roundabout, then take the second exit at the next towards the town centre. At the traffic lights, turn left onto the inner ring road at the Tjunction and filter across to the right-hand lane. Follow the Ring Road until you see the entrance to the Church car park on your right hand side.



If travelling to the stadium on a non-matchday, follow any of the directions above and stay in the left hand lane when reaching the ring-road until you see the sign for Vicarage Road. The clubs postcode is WD18 0ER

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# SUGGESTED LOCAL HOTELS

#### TRAVELODGE WATFORD CENTRAL



23-25 Market Street, Watford WD18 0PA, England 0871 984 6320 www.travelodge.co.uk/hotels/320/Watford-Central-hotel

0.4 miles from Vicarage Road Stadium

### BEST WESTERN WHITEHOUSE HOTEL BU Best Western.



27-31 Upton Rd, Watford WD18 0JF 0844 387 6197 www.bestwestern.co.uk/hotels/best-western-white-house-hotel

0.5 miles from Vicarage Road Stadium

# JURYS INN LONDON WATFORD JURYS



Clarendon Road, Watford, WD17 1JA 01923 422800 www.jurysinns.com/hotels/london/watford

0.6 miles from Vicarage Road Stadium

### PREMIER INN WATFORD CENTRAL Premier Inn



Timms Meadow, 69 Water Ln, Watford WD17 2NJ 0871 527 9140

www.premierinn.com/gb/en/hotels/england/hertfordshire/watford/ watford-central.html

0.7 miles from Vicarage Road Stadium

### HOLIDAY INN WATFORD JUNCTION



65-67 Clarendon Rd, Watford WD17 1DS 01923 227274 https://www.ihg.com/holidayinn/hotels/gb/en/watford/lonju/hoteldetail

0.9 miles from Vicarage Road Stadium





# AWAY END MAP

# OCCUPATION ROAD







# VICARAGE ROADIES



#### Who are the Vicarage Roadies?

The Vicarage Roadies are here to meet and greet supporters coming to Watford Football Club on match days. We are a team of volunteer Watford fans who aim to enhance the supporter experience by offering advice and support to all visitors to Vicarage Road. Most of the Roadies have been Hornets for years, the one thing we all have in common is our desire to go that extra mile and give all supporters the best possible matchday experience.

#### How and Where Can You Find Us?

During your visit we hope you will get to meet and interact with some of our Roadie Team. Our team can be found on the approaches to and around Vicarage Road Stadium from at least 90 minutes before kick-off, and we have an information point at the North-East corner of the stadium. You'll easily spot us dressed in our bright green 'Roadie Jackets' with cheerful smiling faces.

#### What Do We Do?

Anything we can to help is the easy answer. As Hornets supporters, we know a lot about the Club, the town and the stadium. In the unlikely event we can't help you we will find someone who can.

Our role is different to match day stewards. We have more time to chat with fans and are dedicated to offering everyone the warmest welcome to our ground.

#### How Can We Help You?

Our team will provide help, guidance and the answers to any questions you might have when you arrive at the Stadium. To us no problem is insurmountable, whatever you might need, from assistance for those needing support to access the stadium, to away match ticket collection and everything in between. No task is too great or small! Just come and find us, ask us and we will do all we can. As it says on our Roadie jackets, we're `HERE TO HELP'

# NICARAGE











# **TURNING CATERING, HOSPITALITY & EVENTS INTO AN EXPERIENCE**

Welcome to Vicarage Road Stadium! You won't have to look far to get your food to keep you going through the match – make sure you try the pies, you'll only find one other ground in the whole football league that sells the same ones! We've got peppered steak and the classic chicken balti - and for the vegetarians, we have cheese and butter.

We look forward to serving you soon.

Hot Dog £4.80 Pies £4.30 Vegetarian Pie £4.20 Sausage Roll £4.00 Grab Bag £3.00 Chocolate £2.10 Crisps £2.00 Hot Dogs £4.70 Soft Drinks £2.50 Water £2.20 Hot Drinks £2.10

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# **TURNING CATERING, HOSPITALITY & EVENTS INTO AN EXPERIENCE**







# MATCHDAY PROGRAMMES

No visit to Vicarage Road is complete without picking up a copy of the matchday programme – available at the stadium before every Watford home game.

Featuring a detailed look at the Hornets' opponents, all the on-pitch and behind-thescenes club news, as well as fun quizzes and games for younger fans – the matchday programme really is a must-have purchase for all supporters.

The 100-page programme costs £3.50 to purchase and is available from The Hornets Shop as well as various vendors situated around the stadium. You can also download a digital version for iPhone, iPad and Android devices from the Matchday Digital app.









# Disabled Supporters Information

### **Viewing Areas**

There are 32 wheelchair spaces and 15 Amenity/Easy Access spaces available in the visitor's section at Vicarage Road.

## **Stadium Access**

Disabled supporters should aim for the 'Vicarage Roadie' Information Point next to the Hornets Shop, on arrival. Supporters should then approach Watford's 'Vicarage Roadies' match day meet and greet team, who are dressed in bright green hi-vis jackets and will be stationed outside the stadium from 1pm onwards on the day. The 'Roadies' team will be happy to escort supporters to the appropriate accessible entrances and on to the away sections of the stadium.

## **Dropped Kerbs**

Visiting supporters in wheelchairs are advised that there are two dropped kerbs along Vicarage Road itself, in front of the Hornets Shop on the East side of the stadium and next to the Hospital Access Road on the West side of the Stadium.

# Commentary for supporters with visual impairments

Watford FC has a number of `Soccer Sight' headsets which allow visually impaired supporters to hear an audio commentary provided by volunteers from the Watford Hospital Radio team. Visiting supporters are asked to email <u>disabled.supporters@watfordfc.com</u> or call our ticket office hotline on 01923 223023 with their name and seat number to book a headset at no additional cost, which will be delivered to their seat before kick-off and collected at the end of the match.

# Car Parking

A limited number of wheelchair parking bays and spaces for ambulant disabled supporters can be booked in advance. To book a space, please call our ticket office hotline on 01923 223023 or email your request to <u>disabled.supporters@watfordfc.com</u>. Spaces are subject to availability and maps showing access routes for each car park can be provided on request. A drop off point is also available.

## Access Statement

Please visit <u>www.watfordfc.com/dis-abledsupporters</u> for our full access statement.







# Additional information

# Stadium Entry

Turnstiles will open 90 minutes before kick-off. In order to meet our security obligations, we advise that you arrive no later than 45 minutes before kick-off to avoid any potential delays. All supporters will be searched prior to entry into the ground.

# **Supporter Meeting Point**

The officially designated `away' pub is The Oddfellows, 14 Fearnley Street, WD18 0RD.

## Bags and Luggage

We politely request that you avoid bringing large bags as these may not be allowed into the ground. A left luggage facility for cabin style luggage is available at the stadium, prior permission must be sought as space is limited and all luggage will be searched on arrival. Please contact <u>event.safety@</u> watfordfc.com for more details and to obtain permission.

## **Bottles and Flasks**

Plastic bottles are allowed into the stadium. All bottles will be opened to check contents before entry. Bottle tops will be able to remain on any drinks that are taken into the stadium. Flasks are discouraged, contents will also be checked before entry.

## Tablets, Laptops, Cameras and Mobile Phones

Tablets and Laptops can be brought into the stadium but must be placed in a suitable bag. Large cameras are not permitted. All electronic devices must not be used for filming and supporters may be ejected, if identified.

# Flags and Banners

Flags and banners are not allowed inside the stadium unless express permission has been granted by the Operations Manager

# Additional Questions

Have you got a question we haven't answered in this guide? Please contact <u>yourvoice@wat-fordfc.com</u> or call 01923-496000 and select option 0.







