



Easy read document:

SAFEGUARDING

This document will inform you:

- What we do to keep adults safe and well
- What to do if you are worried about something
- What we will do if we are worried about your safety

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Introduction

This information is about how Wolverhampton Wanderers Football Club (Wolves) keep adults safe.

Keeping adults safe is very important to all of us here at Wolves and Wolves Foundation.



Wolves Foundation is the part of Wolves that works with the local community and young people.

This document will inform you:

- What we do to keep adults safe and well
- What to do if you are worried about something
- What we will do if we are worried about your safety



Safeguarding

Making sure people are safe and doing things to keep them safe.

At Wolves, we listen to people who speak to us.

We support people so they can:

- Choose things for themselves
- Decide things for themselves
- Be the best they can be

What is a vulnerable adult?

A vulnerable adult is someone who is 18 or over and may need support to:

- Do things for themselves
- Stay safe from harm or abuse

Abuse



When someone does or says things to another person to:

- **Hurt them**
- **Upset them**
- **Make them feel frightened**

Abuse can be on purpose, or done by someone who wasn't thinking. It can happen just once, or happen more often.

Abuse is a crime!

Types of abuse

- **Physical** - something that hurts your body like being hit, kicked or slapped
- **Emotional** - something that hurts your feelings like being made fun of
- **Sexual** - when you are made to take part in something sexual that you don't want to do
- **Stealing** - from you, or making you give something away
- **Neglect** - when you are not given the help that you need
- **Domestic** - at home from someone in your family
- **Discrimination** - when you are treated differently

You can be discriminated (treated differently) because of your:

- **Age**
- **Gender** - male, female, or something else
- **Sexuality** - gay, lesbian, straight, or something else
- **Disability**
- **Race** - skin colour, features, religion, or something else

Anyone could be abused at any time.
We are ready to support anyone to keep them safe.

Abuse can happen anywhere:

- At college
- At home
- When you are out and about

Anyone could abuse you:

- Your partner or someone in your family
- A friend or neighbour
- A carer or volunteer
- Another person who uses services
- Someone you trust
- A stranger

What we do to keep adults safe and well



All staff at Wolves must:

- Listen to people who want to tell them something
 - Do something when someone is worried
 - Help everyone to work in a safe way
-

We have staff who are responsible for helping to make everyone safe:



Lisa Carter
Head of Safeguarding



Jonathan Redhead
Safeguarding Manager

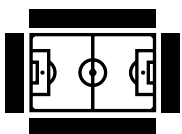


Lee Smith
Safeguarding Lead
for Wolves Foundation



Laura Wright
Safeguarding Lead
for Vulnerable Adults

There are safeguarding leads in:



The stadium



The work we do with adults in the community



Personal Information

We keep personal information about people who are involved with the club.

We keep this information so that we can help them to have a good time and be safe at the club.

We keep information like:

- Your name
- Your address
- Your date of birth
- Your telephone number

We keep this information safe.

We don't share it with anyone.



Pictures

**We use photos to show people what we do.
We will ask you if we can take photos of you.**

If you don't want us to take your photo, please tell us.

We make sure that all photos:

- Show people in a good way
- Show people doing something good
- Show people fully dressed in the right clothes

We will listen if you are worried about certain photos.

We follow the law about how to keep photos and other information safe.



Social Media

Social media is a way that many people communicate online.

Some examples are Facebook, Twitter and Instagram.

We will not try to follow you on social media, our staff will only contact you by email, telephone, or sometimes text

Staff have been trained to communicate with people in a safe way.

If you want staff to communicate with you in a certain way, we will listen to you.

If you are worried about something you have seen online, speak to someone you trust.



What to do if you are concerned

If you are worried about anything you should speak to someone.

You could speak to:

- A member of staff at the club
- A friend
- A family member
- A social worker
- Any adult that you trust



What happens if you are worried about something?

SPEAK

GET ADVICE

BE SAFE

If you **speak** to a member of staff about something that is worrying you, they will talk to someone at the Safeguarding Hub.

The people in the Safeguarding Hub are specially trained to **advise**. They will speak with you and help you think about what you would like to happen next.

The Safeguarding Hub may need to speak to other people who can help. They will ask your permission before they do this.

There may be times the club has to share information without your permission to keep other people safe. If we have to do this, we will always talk to you about why.

Anything you tell Wolves will be kept **safe**.



Useful Contacts

If you speak to a member of staff about something that is worrying you, they will talk to someone at the Safeguarding Hub.



Lisa Carter

Head of Safeguarding

lisacarter@wolves.co.uk | 0371 222 2220



Laura Wright

Safeguarding Lead for Vulnerable Adults

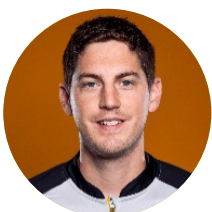
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Lee Smith

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Jonathan Redhead

Safeguarding Manager

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Useful links for other organisations

Ann Craft Trust www.anncrafttrust.org

Haven Refuge www.havenrefuge.org.uk

Premier League www.premierleague.com/safeguarding

The FA www.thefa.com

Mind www.mind.org.uk

Women's Aid www.womensaid.org.uk

Mencap www.mencap.org.uk/advice-and-support

Age UK www.ageuk.org.uk

Sense www.sense.org.uk



For more information

If you need more information please contact us by:



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wolves.co.uk/club/policies/safeguarding/



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