

# VISITING ANFIELD GUIDE

Welcome to the home of the world's greatest football family

## GETTING TO AND FROM THE GROUND:

Liverpool FC, Merseytravel and local transport operators have been working together to help make matchday travel more convenient for you, public transport is the easiest and most efficient way to reach the game.



#### BY BUS:

On a matchday the 917 will depart from Lime Street/St George's Plateau, opposite Lime Street Station and will be ready to depart from Walton Breck Road post match. Discounted fares are available for fans travelling in groups.

From Liverpool City Centre, take the 26 from Liverpool ONE bus station or 17 from Queen Square Bus Station directly to the ground. The 68/168, which operates between Bootle and Aigburth, and the 14 and 19 (from Queen Square) stop a short walk away from the ground.

The 502 football service operates post-match from Flag Pole Corner and departs towards Breck Rd, continuing to the city centre. This service is not subject to the road closure. Adult fares are  $\pounds 2$ , Children  $\pounds 1$ .

The Soccerbus will run 3 hours before match & 90 mins post-match

## BY TRAIN:

Lime Street Railway Station is two miles from Anfield. You can take a taxi from Lime Street (fares usually cost between £7-£9) or buses go from nearby Queen Square Bus Station. On matchdays you can use the Merseyrail network to link with the Soccerbus service from Sandhills Station.

	_	_		
	X	-	Ξ.	
6		1	$\mathbf{r}$	Ν.
	$\mathcal{I}$			11

#### BY BIKE:

The Cycle Hub is a **FREE** service that allows fans who cycle to the game to drop-off and park their bike safely and securely with an attendant. The Cycle Hub is situated in Anfield Road Car Park, a few minutes' walk from the Anfield Road end of the Stadium on a matchday. On a non matchday, there is a bike rack situated on Anfield Road.

Why not combine the train and cycling? Merseyrail allows cycles. Get the train to nearby Sandhills and Kirkdale Stations and take advantage of the LFC Cycle Hub.

	(۲	

#### BY TAXI:

On a matchday taxi pick up points are located on Sleepers Hill and Oakfield Road during the game. Post match and on a non matchday taxis are available outside the Kop. Taxis from the city centre to Anfield usually cost between £7-£9.

Taxi One operates a taxibus service from St Johns Lane, Liverpool city centre direct to Anfield. A frequent service operates from 3 hours prior to kick off. Taxi One return service will operate from the corner of Anfield Rd/Sleepers Hill opposite the Isla Gladstone conservatory back to the city centre



#### BY CAR:

Anfield is accessible from all major routes, the postcode is L4 0TH. For more information go to www.liverpoolfc.com/travel

For up to date travel information on the day of the game, follow the Matchday Merseyside Police twitter account @MerPolLFC



#### ASSISTANCE:

If you have any questions or need any assistance please ask our friendly and welcoming staff. On a matchday our Fan Support team and Stewards are positioned around the ground and are ready to assist.

#### LIVERPOOL FC FACTS:

#### Ground: Anfield

Capacity: 54,000 (all seated) Address: Anfield Road, Liverpool, L4 0TH Pitch Size: 110 x 75 yards Year Ground Opened: 1884 Shirt Sponsors: Standard Chartered Kit Manufacturer: New Balance Home Kit Colours: Red With White Trim

Official Website: www.liverpoolfc.com Customer Service Telephone No: 0151 264 2500 Contact Us: http://www.liverpoolfc.com/contactus



#### TICKET OFFICE

The Ticket Office is open Monday – Saturday, for opening times please visit www.liverpoolfc.com/contactus

#### Home Matchdays:

Please note that on home matchdays the Ticket Office opening times may vary depending on the kick off time.

#### Visiting Supporters:

If you have any questions regarding your match tickets ahead of your visit, please speak to your Club. On the day of the game, should you have any queries, please visit our Ticket Office.

#### ACCESSIBLE FACILITIES:

Please note there is a low counter at the Ticket Office window which is fitted with a hearing loop.

#### LOW COUNTERS:

We have low counters available in kiosks across the ground which offer menus in alternative formats.

#### TOILETS:

Accessible toilets are located within each stand. Changing places toilets are located in the KOP and Main Stand.

#### HEARING LOOPS:

Hearing loops are fitted at the ticket office, the retail store and at selected low counter catering kiosks across the ground.

#### AUDIO HEADSETS:

Visually impaired supporters are able to order a headset in advance of the game from the disability supporters team. Should you require a headset on the day, please see your nearest steward.

#### LIFTS:

We have a number of lifts available in the Kop, Main and Sir Kenny Dalglish stand. Passes for lifts in the Kop and Sir Kenny Dalglish stand are available by calling +44 151 264 2500 in advance of the game.

Download the Premier League Get in! App, the official matchday accessibility guide; a one-stop shop for fans with accessibility needs that makes attending home and away matches easier than ever before. Providing information and peace of mind for every disabled supporter, the app features comprehensive information about how to get to Anfield and is available on iOS or Android.

For further assistance5/7 download our Accessibility Guide here, or speak to a member of staff on +44 151 264 2500.

# THINGS TO DO IN AND AROUND THE GROUND:



#### FAN ZONES:

Liverpool FC's Fan Zones are open four hours before kick-off on a matchday. The Fan Zones provide live entertainment, food & drink and retail offerings. LFC would encourage all supporters attending home matches to visit our award winning and unique Fan Zones which have been designed with the fan in mind. The zones are a place for friends and families to meet before the match and, with a wide varieties of activities and entertainment, there is something for everyone.



# FOOD & DRINK:

## BEAT THE QUEUE:

If you want to avoid the half time queues, you can pre-order your food and drink for collection or delivery to your seat, subject to your seat location .

Never miss a goal again and avoid the half time and pre-match queues.

Download the app now at Anfield.Seatserve.com to pre-order food from home or from your seat.



#### DIETARY REQUIREMENTS:

If you have any specific dietary requirements, please check with a member of our staff and they will be happy to advise you on the best location for you to purchase food. Halal food is offered in the Family Park on Anfield Road and in all hospitality areas.

#### KIOSKS:

There are an array of meal deals available at kiosks throughout the ground. Streetfood kiosks are available on a matchday and are located in the Fan Zones in Paisley Square, Skerries Road and Venmore Street. Skerries and Venmore kiosks only take cashless payments. Alternative food kiosks are available in the Family Park.

#### LOCAL PUBS:

There are many local pubs around the area. The Arkles Pub (located just next to Anfield Road) and the Sandon (located on Walton Breck Road) welcome home and away supporters.

#### STADIUM SERVICES:



#### TOILETS:

Toilets are located throughout the stadium and Fan Zones on a matchday. Baby changing facilities are available in the toilets near the Boot Room Sports Cafe and the Liverpool FC Story entrances.



#### CASH POINT:

There are no cash points available in the ground however, there is a cash point located on Walton Breck Road. Supporters can pay via card throughout the stadium with contactless payment also in place at all kiosks.



#### WIFI:

Wi-Fi is available in the concourse only. Fans will need to connect to 'Fan Wi-Fi' and register for the free service.

#### FAITH ROOM:

A faith room is accessible from the Main Stand public realm and located next to the hospitality ticket collection booth. The faith room will be available from 5 hours before a match and for 30 mins after a match. At other times, the room will be available during normal Anfield business hours.



#### STAYING IN THE ANFIELD /LIVERPOOL AREA:

Whether you want a posh bed for the night, a country house hotel or a groovy themed room, Liverpool has it all. The City Region has an impressively broad range of accommodation, from award-winning quest houses to upmarket boutique hotels. For more information, visit: www.visitliverpool.com/accommodation



#### STADIUM TOUR:

Tours of our historic Stadium are available throughout the year, both on a matchday and on a non-matchday. For more information visit www.liverpoolfc.com/tours

If you are visiting the Club Store or the Museum and Tour Centre on a non matchday, you can park in Stanley Park car park which is located on the corner of Utting Avenue and Priory Road, use postcode L4 2SL.



#### RETAIL STORE:

Bring home a souvenir of your trip to Anfield. The store is located in Paisley Square and offers contactless payment. Visit www.liverpoolfc.com/store



#### BOOT ROOM SPORTS CAFE:

The Boot Room Sports Cafe at Anfield is open 7 days a week, offering freshly prepared food including favourites such as steaks, grills, pizzas, burgers, salads and pasta dishes all served in a unique and family friendly environment. On a matchday the Boot Room Sports Café is available only for matchday hospitality, for more information visit www.liverpoolfc.com/hospitality



#### HILLSBOROUGH MEMORIAL:

We have given great consideration to the Hillsborough Memorial, working with the families to create a fitting location and setting within the design of the expanded Main Stand and surrounding public area



#### PHOTO OPPORTUNITIES:

We have various photo opportunity points around the Stadium for fans to use both on a matchday and non-matchday. Get a photo in front of one of these special photo opportunities to help you capture a lasting memory of your day at Anfield.



#### ANFIELD FOREVER:

Anfield Forever is a unique landscaped area which forms part of the walkway along 96 Avenue at Anfield Stadium. The area is a celebration of the club, its players, managers and global supporters, formed of specially-engraved granite stones featuring fan messages and dedications.

## THINGS TO DO IN AND AROUND LIVERPOOL:



#### CULTURE:

There are plenty of museums, historic buildings, galleries, theatres and live music venues to keep you entertained whilst in Liverpool.



#### SHOPPING:

Liverpool boasts world-class shopping, with visitors spoilt for choice with Liverpool One, the MetQuarter and Cavern Walks. These offer over 160 stores, which include high-street stores, designer fashions, independent retailers as well as sports, entertainment, electronics, books, restaurants and cafes.



#### DINING:





