



WOLVES

Travelling Supporters Matchday Guide

Beşiktaş J.K v **Wolves**

Europa League Group Stage

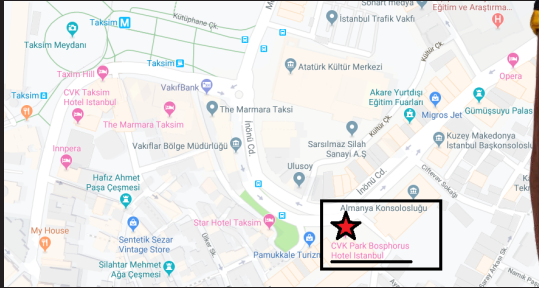




Beşiktaş J.K v Wolves

Europa League Group Stage
Thursday 3rd October 2019

Kick Off 17.55pm (UK time)
19.55pm (Local time)
Vodafone Arena,
Istanbul, Turkey



Ticket allocation

Wolves have been allocated 2,129 tickets for this fixture. Tickets for all ages are available for £15 and the sale dates are listed below.

Sale dates

- Gold & silver away season ticket holders:
Tuesday 17th September, 10am
- STH with 1,100+ loyalty points: Friday 20th September, 10am
- STH with 1,000+ loyalty points: Saturday 21st September, 9am
- My Wolves, #WolfPack and Young Wolves members:
Tuesday 24th September, 10am

Ticket sales, cancellation or amendments will cease at 5pm on Tuesday 2nd October.

Ticket Collection

Tickets for the game must be collected in person by supporters on the day of the game at the location detailed below.

CVK Park Bosphorus Hotel Istanbul. Gümüşsuyu, İnönü Cd. No:8, 34437 Beyoğlu/İstanbul, Turkey.

This hotel is short distance from Taksim Square, and is also within walking distance of the stadium. Tickets can be collected from 10am - 6pm on Thursday 3rd October.

Supporters will be required to show valid PHOTO ID such as a passport or drivers licence when collecting tickets and the ID must bear the name of the ticket owner.

Tickets must be collected individually BY THE NAMED OWNER. Other ID or photocopies will not be accepted.

Travelling to Istanbul

Istanbul Overview

Istanbul (formerly known as Byzantium and Constantinople, is the most populated city in Turkey and the country's economic, cultural and historic centre. Istanbul is a transcontinental city in Eurasia, straddling the Bosphorus strait (which separates Europe and Asia) between the Sea of Marmara and the Black Sea. Its commercial and historical centre lies on the European side and about a third of its population lives in suburbs on the Asian side of the Bosphorus. With a total population of around 15 million residents in its metropolitan area, Istanbul is one of the world's most populated cities, ranking as the world's fourth largest city proper and the largest European city.

Visas

British nationals need a visa to enter Turkey. Turkish visit visas are valid for multiple stays up to a maximum of 90 days in a 180 day period. We recommend that fans apply for an e-Visa online through the official Republic of Turkey e-Visa website www.evisa.gov.tr/en/. An e-visa costs \$20(US) and can be paid by credit or debit card. If you use this option, you should apply at least 48 hours before travel and can do so up to 3 months in advance.

In case of technical problems at the Turkish port of entry, carry a printed copy of your e-Visa or keep an electronic copy on a smartphone or other device to show at immigration.



By air to Istanbul Airport

Direct flights to Istanbul are widely available from a number of UK airports. Istanbul Airport (IST) is the main international airport serving Istanbul. It is located in the Arnavutköy district on the European side of the city.



Istanbul Airport to city by Taxi

Taxis are by far the most comfortable and safe option to get from Istanbul Airport. The journey will likely be affected by traffic, so the ride might be much longer in peak hours, however for now expect around 45 - 60 minutes to reach the city centre. Taxis are available 24/7 from the airport and are either black "E" type, blue "D" type or orange "C" type taxis. A journey to Taksim (central city of Istanbul) from Istanbul Airport will likely cost around 135 Turkish Lira, based on current metered fare prices. Taxis are metered, which means that you might find yourself paying more if there is traffic (of which there is plenty).



Istanbul Airport to city by bus

Bus services are now operational from the airport. There are 19 different routes and over 150 buses running daily from the airport to multiple destinations. Buses are run by three different companies - Seyahat (intercity transportation), Havaist and IETT. Buses provide baggage spaces for passengers. The current best option to reach the city centre (Taksim Square) is via the H2 Line to Şişli-Mecidiyeköyis Station. From this station, you are able to catch the metro line M2 to Taksim Square. Another option is the Havaist Line from Sultanahmet the IST 1S.

The cost of the ticket for the bus does vary depending on which service you use related of course to where you are heading. The H2 line, currently the most popular, will cost around 16 Turkish Lira. You can expect to pay a further 2.60 for the metro from the station to Taksim Square Station. Bus stations are located currently outside of the arrivals side of the operational area of the airport. Plenty of signage is there to assist anyone wishing to take the bus. Buses leave between every 15-20 minutes during daytime (6am - 11pm) and then every 30 - 60 minutes over night - but the service is 24 hours. The journey takes between 1 and 2 hours depending on the time.

Vodafone Arena

1 Kadırgalar Street, Visnezade,
Besiktas, Istanbul, 34357
Capacity: 41,188



Away Tribune		
Capacity	Block	Gate
2,129	404	M1,M2
	405	M3,M4
	406	M5



Away Supporters Location

Wolves have been allocated 2,129 tickets for this fixture and will be located in blocks 404, 405 and 406 in the North West area of the stadium. Supporters will use entrances M1 to M5 to access this area. There is a long walkway down stairs to segregated outer area where 8 turnstiles for visiting supporters are located

Disabled Supporters

Wheelchair accessibility provision is situated within an area away from other Wolves fans which is located immediately underneath the away fan area. Access is secured via gates K1/2 upper tier with lift access available. It has been advised that there will be additional security in this area

Taksim Square

Wolves supporters are advised to use Taksim Square as a fan zone area, There will be no formal fan zone set up however there will be bars and restaurants that welcome Wolves supporters. The ticket collection point, The CVK Park Bosphorus Hotel Istanbul, is also located in Taksim square.

Taksim Square can be reached by Metro (line 2), historic tramway 5 and is served by many buses.

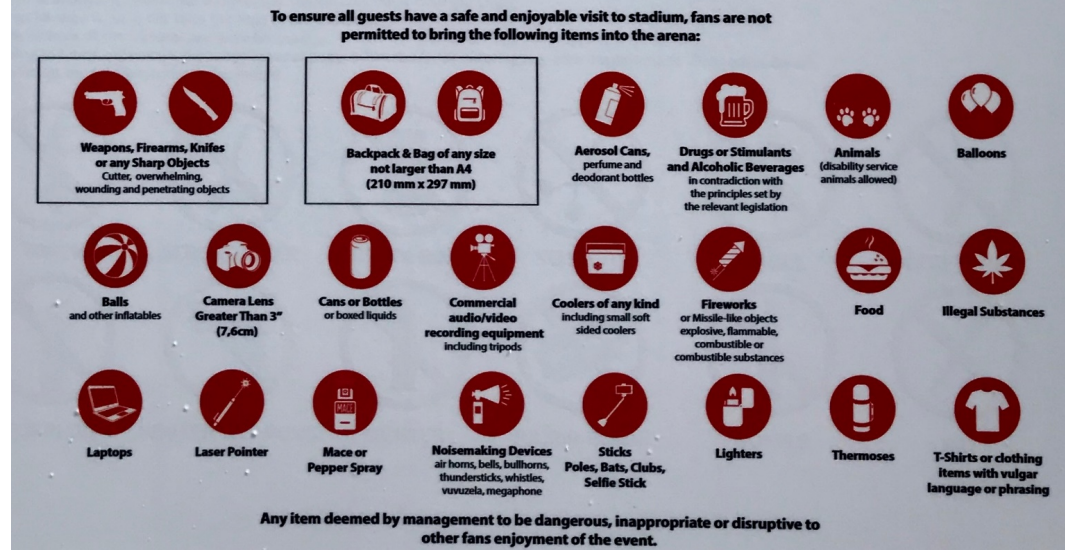
Travelling to the Stadium

The Vodafone Arena is located slightly north-east of Istanbul's city centre on the banks of the Bosphorus next to Dolmabahçe Palace. The stadium is located approx. 1km (15 minute walk) from Taksim Square.

A police escort will accompany supporters walking from Taksim Square to the stadium at 5pm on the day of the game. Supporters are strongly advised to use this service.

We want all of our supporters to have a safe and enjoyable experience following the team in Istanbul.

Therefore it is important that supporters read and understand the following safety and security information alongside the information published here: www.gov.uk/foreign-travel-advice/turkey



Travelling to the Stadium

A police escort will accompany supporters walking from Taksim Square to the stadium at 5pm on the day of the game. Supporters are strongly advised to use this service.

Turkish football supporters are very passionate in supporting their teams Wolves fans are advised to stay away from Beşiktaş fan areas and to avoid displaying team colours.

Prohibited Items

Prohibited items are in line with that at UK games with a few notable additions. Coins are not permitted in the stadium and will be seized upon entry. Refreshment prices in the stadium will be note range with no need for change to be providing. Mobile power banks are not permitted inside the stadium also.

Bags

Bags are permitted in the stadium as long as they do not exceed A4 size. There is no bag storage facility at the stadium.

Flags

Flags containing national identification or club motifs are permitted inside the stadium however any flags deemed to be containing racial, discriminatory or political messages will be seized.

Alcohol

Please be aware that it is an offence to try to enter a football stadium in Turkey in an intoxicated state. Any supporter deemed to be intoxicated by a steward will be detained in internal cells at the stadium. No alcohol will be served at the stadium.

Announcements

PA announcements for Wolves supporters will be made in English throughout the game.

Searches

All supporters will be searched by Beşiktaş stewards upon entry to the stadium and searched will be monitored by Istanbul police. West Midlands police and Wolves stewards will be in the search area to support these search and entry procedures. In addition to Wolves officials there will be 6 English speaking Beşiktaş stewards on duty in the away area.

Pre-Game

Wolves fans will be escorted into the stadium by police via the North West area of the stadium. Searches will be carried out on arrival at the stadium prior to entry. The whole area surrounding the stadium will be closed to traffic 4 hours prior to kick off to ensure a safe, secure area for pedestrians only.

Post-Game

Wolves fans will be held back after the final whistle for approximately 30 minutes or until the area surrounding the stadium is clear. During this time fans will be allowed to access toilets and refreshment kiosks. Wolves fans will be escorted by Police back to Taksim square after leaving the stadium.

Important contact details

Wolves staff will be on hand in Istanbul ahead of the game to provide a ticket collection service. Wolves will also provide staff and stewards who will be located at the stadium to provide a familiar face on the day of the game.

Wolves Supporter Services
help@wolves.co.uk

Wolves Supporter Liaison Officer
Dave Wood
07866 382938
(available on matchday)

Please see the following useful information and contact details to ensure you get the best out of your visit to Istanbul.



Currency

The currency in Turkey is the Turkish Lira. ATMs are widely available in major cities and tourist areas. You can get local currency from banks and exchange bureaux, known as DOVIZ in Turkish.

Visas

British nationals need a visa to enter Turkey. Turkish visit visas are valid for multiple stays up to a maximum of 90 days in a 180 day period. We recommend that fans apply for an e-Visa online through the official Republic of Turkey e-Visa website www.evisa.gov.tr/en/

Emergency Services

Please see the numbers to dial below for Turkish emergency services:
112 Ambulance / 110 Fire / 155 Police

Health Insurance

The European Health Insurance Card (EHIC), is not valid in Turkey. Make sure you have adequate travel health insurance and accessible funds to cover the cost of any medical treatment abroad and repatriation.

GOV.UK Travel Advice

To stay up to date with the latest travel advice for UK citizens please visit www.gov.uk/foreign-travel-advice/turkey. We advise all supporters to familiarise themselves with this information ahead of their trip minutes to allow the external area to clear.

REMEMBER:

- A visa is required to enter Turkey
- It is an offence in Turkey to try to enter a football stadium whilst intoxicated
- Stay away from Besiktas fan areas and avoid wearing colours away from the stadium
- Coins and powerbanks are not permitted inside the stadium
- There will be a police escort to walk Wolves supporters to the stadium from Taksim Square

We also advise supporters to take the usual precautions when travelling abroad and to be respectful to locals.

Thank you for your fantastic support!