



# Wolverhampton Wanderers FC – Season 2009/10 Away Season Ticket (AST) Scheme B – New Applicant Form



The cost of an AST is £210 and is available to 2009/10 home season ticket holders only. As a new applicant you will be enrolled to AST Scheme B, please complete and return this form to the ticket office by **5pm, Friday 3<sup>rd</sup> July 2009**.

An AST holder registered to Scheme B will have their ticket automatically processed and posted to their nominated address. Payment of £210 and the respective away tickets will be taken on the card details provided below.

## Personal Details

Name		Supporter no.	
Address & Postcode		Daytime tel no.	
		Evening tel no.	
		Mobile tel no.	
Date of birth	*Please note this is a compulsory field	Email address	

If you wish to be seated with fellow AST Scheme B holders please provide the information below.

Tickets will be despatched to each individual with payment taken on the respective card numbers

**PLEASE NOTE YOU MAY ONLY NOMINATE AST HOLDERS WHO ARE ALSO JOINING AS A NEW AST HOLDER - i.e. AST SCHEME B**

1. Name		Supporter no.	
2. Name		Supporter no.	
3. Name		Supporter no.	

## Payment Details

I wish to join AST Scheme B for season 2009/10. Please debit £210 for the AST itself along with the relevant price for each away ticket once they are released for sale throughout the course of the season (£10 discount applicable per game). Please note a booking fee will be applied per match ticket processed.

The information you provide on this form will be used to process the booking. By completing and returning this form you agree to the terms & conditions below and have read and understood the Privacy Policy overleaf.

Applicant's Signature		Date	
Cardholder's name			
Cardholder's signature		Date	
Cardholder's full name & address (including postcode) if different from above			
Credit/Debit card no.			
Valid from		Expiry date	
Last 3 security digits on reverse of card		Start date/Issue no. (if switch)	



### Away Season Ticket Scheme B, Terms and Conditions - Season 2009/10

The following conditions of issue are accepted upon receipt of a signed AST Scheme B application form.

1. By becoming a member of the AST Scheme B, Wolverhampton Wanderers FC (the Club) will provide the AST holder with an away ticket for every Barclays Premier League away fixture for season 2009/10 (19 in total) please note this does not apply to away Cup games. The cost debited from the AST holders credit/debit card will be at the admission price advised by the away club with all 19 games receiving a £10.00 discount per game. Concession prices will apply to AST holders in receipt of a concession season ticket, subject to concessionary criteria set by the home club.
2. The Club does not commit to guaranteeing prime seating and this is not a benefit of the scheme.
3. Tickets will be mailed to away season ticket holders approximately 21 days prior to the fixture. If tickets are not received 14 days prior to the fixture please contact the ticket office immediately.
4. A ticket booking fee will be applied to each ticket processed, this fee is non refundable if the ticket itself is returned for refund.
5. Please note the £10 discount and the away ticket are strictly non transferable.

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**Please complete and return this form by Friday 3<sup>rd</sup> July 2009**

## **Wolverhampton Wanderers Football Club Our Privacy Commitment To You**

### **Trust Us**

Wolverhampton Wanderers FC will do nothing with your personal data that you would not anticipate from a privacy conscious company with a contact strategy founded on permission based marketing.

### **How we use your data**

We will use the information you provide us, or we have garnered from web-based technology, for administration, marketing, customer services and profiling your purchasing preferences. We will disclose your information to our service providers and agents for these purposes and if compelled to do so law enforcement agencies. We may keep your information for a reasonable period to contact you about our services, offers and promotions.

### **How we share your data**

We will share your information with organisations who are our business partners. They may contact you by mail, telephone, SMS, fax or e-mail to let you know about any goods, services or promotions i.e. Season ticket discount offers and other discount offers from our business partners.

### **Your consent**

By providing this information you consent to our processing your sensitive personal data for the above purposes. To make sure we follow your instructions correctly and to improve our service to you through training of our staff, we may monitor or record communications. When you give us information about another person, you confirm that they have appointed you to act for them, to consent to the processing of their personal data, including sensitive personal data and to receive on their behalf any data protection notices.

### **Your rights**

If you wish to exclude yourself from receiving either Wolves related offers (i.e. season ticket discounts, kit promotions) or information from third parties/ our business partners you can do so by sending an email to [data@wolves.co.uk](mailto:data@wolves.co.uk) or writing to the Data Controller, Wolverhampton Wanderers Football Club, Molineux Stadium, Waterloo Road, Wolverhampton, West Midlands, WV1 4QR



6. Under no circumstances will refunds be given against unused discounts for whatever reason.
7. Unwanted tickets must be returned to the ticket office no later than 7 days prior to the fixture itself. Under no circumstances will the £10 discount be refunded if the ticket is returned for refund.
8. Away season ticket holders are only entitled to 1 away ticket per game and cannot claim a second ticket by using their home season ticket.
9. Please notify any change of address in writing to the ticket office well in advance of any house move. The Club cannot accept responsibility for any tickets which go astray and especially not as a result of a change of address.
10. It is the responsibility of the AST holder to inform the ticket office of any changes to payment card details. Although the Club will attempt to make contact regarding any failed card payments, we cannot be held responsible if such card failures result in unused discounts or the failure to fulfil a booking.
11. The Club reserves the right to withdraw and cancel membership to the scheme in the event of the holder being found involved in any incident of misconduct surrounding any football match.
12. The Club cannot be held responsible for any applications lost in the post.